



County of Los Angeles
Department of Public Social Services



Sheryl L. Spiller, Director

Statistical Report
December 2013

Bureau of Contract and Technical Services



County of Los Angeles

Department of Public Social Services

Statistical Report

This publication was prepared by:
Business Intelligence and Data Warehouse Branch
Eligibility Systems Division
Hayward Gee

Questions regarding this publication may be addressed to:
Business Intelligence and Data Warehouse Branch
(562) 484-7811

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Statistical Report

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All Aids Cases, Persons and Expenditures December 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	173,847	102,650	670	5,161	829,052	570,327	188,349	1,542,199
Persons	420,513	103,237	787	5,753	1,870,380	1,177,740	188,349	2,647,528
Expenditures (millions)	\$84.78	\$21.62	\$0.27	\$4.41		\$175.49	\$155.96	\$442.53
Cost Per Case	\$487.68	\$210.65	\$405.01	\$854.10		\$307.70	\$828.03	\$286.95

Comparison with Prior Month

Cases:	This Month	173,847	102,650	670	5,161	829,052	570,327	188,349	1,542,199
	Last Month	173,545	103,484	635	5,187	787,135	565,249	187,345	1,496,365
	Change	0.2%	-0.8%	5.5%	-0.5%	5.3%	0.9%	0.5%	3.1%
Persons:	This Month	420,513	103,237	787	5,753	1,870,380	1,177,740	188,349	2,647,528
	Last Month	420,873	104,070	744	5,785	1,797,981	1,170,317	187,345	2,571,969
	Change	-0.1%	-0.8%	5.8%	-0.6%	4.0%	0.6%	0.5%	2.9%
Expenditures: (millions)	This Month	\$84.78	\$21.62	\$0.27	\$4.41		\$175.49	\$155.96	\$442.53
	Last Month	\$84.95	\$22.10	\$0.25	\$4.49		\$174.44	\$153.36	\$439.60
	Change	-0.2%	-2.2%	8.7%	-1.9%		0.6%	1.7%	0.7%

* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

** These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



DPSS Caseload Characteristics Los Angeles County Totals December 2013

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Total Aided								
Cases		173,847	102,650	670	5,161	829,052	570,327	188,349
Persons		420,513	103,237	787	5,753	1,870,380	1,177,740	188,349
Age of Aided Persons								
	Under 1	16,807				48,264	27,340	7
	1-2	44,112	1			107,563	80,114	107
	3-5	67,636		1	4	160,098	127,158	585
	6-12	127,933		1	8	357,276	256,197	3,786
	13-15	43,937			7	146,542	88,665	1,950
	16-17	27,656	1		1	96,500	54,767	1,324
	18	4,692	1,780	20	1	54,769	24,189	713
	19	3,031	2,633	25	3	44,125	19,497	839
	20	3,805	2,881	25	2	35,433	17,765	802
	21-59	80,282	89,859	589	766	555,305	432,849	45,489
	60-65	537	5,791	77	547	33,639	28,566	18,715
	Over 65	85	291	49	4,414	230,866	20,633	114,032
	Total	420,513	103,237	787	5,753	1,870,380	1,177,740	188,349
Average Age of Aided Adults								
	Average Age	31	40	39	72	51	38	68
Gender of Aided Persons								
Adult	Male	15,848	67,569	375	1,993	283,187	227,552	65,396
	Female	70,309	35,666	410	3,740	536,623	315,947	115,194
Children	Male	167,104	1	2	16	530,966	318,634	5,197
	Female	167,252	1		4	519,604	315,607	2,562
Total		420,513	103,237	787	5,753	1,870,380	1,177,740	188,349



DPSS Caseload Characteristics Los Angeles County Totals December 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	402,651	95,597		21	1,369,381	1,084,940	N/A
Legal Immigrants	17,307	7,620	786	5,716	192,975	91,800	N/A
Other	481	19	1	11	6,224	977	N/A
Undocumented Immigrants	74	1		5	301,800	23	N/A
Total	420,513	103,237	787	5,753	1,870,380	1,177,740	N/A
Primary Language of Aided Cases							
(Blank)							
Armenian	2,664	1,377	282	973	21,592	8,405	31,722
Cambodian	385	52		10	2,416	1,132	2,249
Chinese	329	131	26	163	31,198	3,731	14,523
English	111,169	95,292	93	430	396,035	377,392	71,760
Farsi	285	155	110	102	4,443	1,304	5,867
Korean	125	147	4	211	14,292	1,302	5,150
Other	422	91	67	125	6,454	1,374	3,217
Russian	245	104	12	180	4,640	764	7,129
Spanish	57,873	5,096	75	2,842	333,013	171,680	38,867
Tagalog	29	43	1	96	5,170	497	4,347
Vietnamese	321	162		29	9,799	2,746	3,518
Total	173,847	102,650	670	5,161	829,052	570,327	188,349
Ethnic Origin of Aided Persons							
(Blank)							
American Indian / Alaskan Native	269	425		1	1,493	1,792	401
Asian	10,191	2,452	56	698	166,612	48,279	36,103
Black	84,963	42,841	22	71	120,587	210,548	32,863
Hispanic	276,159	32,108	87	3,158	1,299,078	745,556	54,194
Other	17,071	9,065	23	227	117,858	57,644	339
White	31,845	16,307	599	1,598	164,634	113,650	64,449
Total	420,513	103,237	787	5,753	1,870,380	1,177,740	188,349



Cash Aid Programs Cases Aided by District December 2013

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,179	1,536	1,461	3,182	4,709	1,912	2,684	113	473	
003 Pasadena, San Fernando	2,349	129	761	1,459	8,807	3,710	4,738	359		
011 East Valley, Santa Clarita	10,387	910	4,358	5,119	1	1				
034 Lancaster Main District	12,261	1,064	2,896	8,301	6,928	3,696	2,787	445		
082 West Valley	8,562	758	3,389	4,415						
Division I	39,738	4,397	12,865	22,476	20,445	9,319	10,209	917	473	
012 Exposition Park	7,498	326	2,344	4,828						
038 Metro North	9,853	652	5,190	4,011					110	
060 Rancho Park	5,122	352	1,325	3,445	7,390	3,288	3,802	300		
092 Hawthorne Medi-Cal District	1			1						
010 Wilshire					5,962	2,801	2,985	176		5,161
014 Civic Center					6,094	1,862	4,131	101		
Division II	22,474	1,330	8,859	12,285	19,446	7,951	10,918	577	110	5,161
005 Belvedere	4,477	299	1,735	2,443						
006 Cudahy	6,403	420	2,514	3,469						
013 Metro Family	9,425	356	4,973	4,096						
015 Metro East Main Office	11,894	668	5,626	5,600	7,460	3,825	3,147	488		
017 Florence	7,900	363	3,783	3,754						
040 Norwalk	6,445	542	1,692	4,211						
070 Metro Special	1			1	13,153	6,115	6,625	413		
Division III	46,545	2,648	20,323	23,574	20,613	9,940	9,772	901		
008 Southwest Special	5	1		4	12,536	6,298	5,681	557		
026 Compton	9,962	577	3,344	6,041	1	1				
027 South Central	6,901	279	2,415	4,207	3,340	1,820	1,332	188		
031 South Family	10,297	569	3,463	6,265					20	
062 Paramount	5,059	360	1,470	3,229						
083 Southwest Family	13,570	766	3,950	8,854					9	
007 South Special					16,291	9,074	6,628	589		
Division IV	45,794	2,552	14,642	28,600	32,168	17,193	13,641	1,334	29	
004 El Monte	6,585	480	2,443	3,662						
020 San Gabriel Valley	4,285	431	1,581	2,273	6,490	3,053	3,111	326	58	
036 Pomona	8,426	625	2,684	5,117	3,488	1,645	1,713	130		
Division V GAIN Regions	19,296	1,536	6,708	11,052	9,978	4,698	4,824	456	58	
Total	173,847	12,463	63,397	97,987	102,650	49,101	49,364	4,185	670	5,161

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Cases Aided by District December 2013

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	48,844	24,825	3,596	21,229	85,030
003 Pasadena, San Fernando	13,990	20,974	1,224	19,750	46,120
011 East Valley, Santa Clarita	34,320	28,120	6,116	22,004	72,828
034 Lancaster Main District	23,876	32,749	5,671	27,078	75,814
082 West Valley	66,344	29,506	4,978	24,528	104,412
Division I	187,374	136,174	21,585	114,589	384,204
010 Wilshire	28,743	23,469	17	23,452	63,335
012 Exposition Park	1,529	8,150	3,618	4,532	17,177
014 Civic Center	8,568	7,764		7,764	22,426
016 Medi Cal Outreach	6,061	3		3	6,064
038 Metro North	10,578	13,193	5,714	7,479	33,734
060 Rancho Park	24,053	24,285	2,858	21,427	60,850
089 Medi-Cal Mail-In Application Center	16,957	4		4	16,961
092 Hawthorne Medi-Cal District	71,546	3	1	2	71,550
180 Medi-Cal LTC & Hospital Cert	36,968	1		1	36,969
Division II	205,003	76,872	12,208	64,664	329,066
005 Belvedere	44,533	24,047	2,360	21,687	73,057
006 Cudahy	21,498	14,915	3,423	11,492	42,816
013 Metro Family	20,643	14,867	4,524	10,343	44,935
015 Metro East Main Office	8,783	23,854	6,037	17,817	51,991
017 Florence	15,513	14,473	3,768	10,705	37,886
040 Norwalk	29,498	15,861	3,383	12,478	51,804
070 Metro Special	33,854	39,064	7	39,057	86,072
Division III	174,322	147,081	23,502	123,579	388,561
007 South Special		24,734		24,734	41,025
008 Southwest Special	40,391	33,665	9	33,656	86,597
026 Compton	28,213	20,533	4,937	15,596	58,709
027 South Central	8,928	16,488	3,055	13,433	35,657
031 South Family	25,305	21,870	5,158	16,712	57,492
062 Paramount	18,100	11,072	2,554	8,518	34,231
083 Southwest Family	5,097	15,521	6,795	8,726	34,197
Division IV	126,034	143,883	22,508	121,375	347,908
004 El Monte	53,364	17,157	3,407	13,750	77,106
020 San Gabriel Valley	27,359	23,111	2,252	20,859	61,303
036 Pomona	40,080	26,049	4,510	21,539	78,043
Division V GAIN Regions	120,803	66,317	10,169	56,148	216,452
Eligibility Systems Division	852				852
DPSS Total****	814,389	570,327	89,972	480,355	1,855,385
Department of Health Services	779				779
Department of Children and Family Services	13,884				13,884
Unknown					8
Grand Total****	829,052	570,327	89,972	480,355	1,870,056

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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Cash Aid Programs Persons Aided by District December 2013

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	15,630	2,302	2,651	22	2,757	2,615	5,283	4,825	1,962	2,752	111	579	
003 Pasadena, San Fernando	5,400	204	272	3	1,434	991	2,496	8,883	3,755	4,770	358		
011 East Valley, Santa Clarita	25,725	1,460	1,843	69	8,899	3,884	9,570	1	1				
034 Lancaster Main District	32,315	1,565	2,546	48	5,807	5,816	16,533	6,968	3,715	2,805	448		
082 West Valley	20,946	1,188	1,519	68	6,830	3,439	7,902						
Division I	100,016	6,719	8,831	210	25,727	16,745	41,784	20,677	9,433	10,327	917	579	
012 Exposition Park	17,284	450	718	35	4,489	3,009	8,583						
038 Metro North	21,914	985	1,232	71	9,948	2,884	6,794					114	
060 Rancho Park	11,393	558	690	19	2,360	2,293	5,473	7,418	3,304	3,814	300		
092 Hawthorne Medi-Cal District	2					1	1						
010 Wilshire								6,017	2,824	3,016	177		5,753
014 Civic Center								6,105	1,871	4,132	102		
Division II	50,593	1,993	2,640	125	16,797	8,187	20,851	19,540	7,999	10,962	579	114	5,753
005 Belvedere	10,945	416	634	11	3,550	1,675	4,659						
006 Cudahy	15,484	586	902	17	5,098	2,370	6,511						
013 Metro Family	21,918	527	725	38	10,423	2,788	7,417						
015 Metro East Main Office	28,770	905	1,442	49	11,789	3,731	10,854	7,498	3,841	3,165	492		
017 Florence	19,549	509	845	25	8,200	2,241	7,729						
040 Norwalk	15,790	773	1,156	19	3,309	2,924	7,609						
070 Metro Special	2					1	1	13,177	6,129	6,634	414		
Division III	112,458	3,716	5,704	159	42,369	15,730	44,780	20,675	9,970	9,799	906		
008 Southwest Special	15	2	1			2	10	12,586	6,326	5,701	559		
026 Compton	24,527	818	1,290	47	7,064	3,964	11,344	1	1				
027 South Central	17,005	382	644	33	5,160	2,501	8,285	3,352	1,827	1,336	189		
031 South Family	24,586	789	1,223	39	7,120	4,215	11,200					22	
062 Paramount	12,265	518	812	24	2,982	2,121	5,808						
083 Southwest Family	31,493	1,087	1,599	39	7,768	5,824	15,176					9	
007 South Special								16,366	9,119	6,655	592		
Division IV	109,891	3,596	5,569	182	30,094	18,627	51,823	32,305	17,273	13,692	1,340	31	
004 El Monte	16,255	687	1,024	23	4,928	2,603	6,990						
020 San Gabriel Valley	10,484	601	952	25	3,194	1,619	4,093	6,522	3,065	3,131	326	63	
036 Pomona	20,816	909	1,367	27	5,295	3,674	9,544	3,518	1,665	1,722	131		
Division V GAIN Regions	47,555	2,197	3,343	75	13,417	7,896	20,627	10,040	4,730	4,853	457	63	
Total	420,513	18,221	26,087	751	128,404	67,185	179,865	103,237	49,405	49,633	4,199	787	5,753

* Numbers for Main Districts include both Main and Branch offices.

** This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Persons Aided by District December 2013

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	93,755	50,017	9,205	40,812	164,806
003 Pasadena, San Fernando	29,150	29,910	2,736	27,174	73,343
011 East Valley, Santa Clarita	86,253	65,620	14,359	51,261	177,599
034 Lancaster Main District	68,384	74,353	13,883	60,470	182,020
082 West Valley	150,407	66,827	11,759	55,068	238,180
Division I	427,949	286,727	51,942	234,785	835,948
010 Wilshire	51,439	35,074	39	35,035	98,283
012 Exposition Park	11,045	21,368	7,794	13,574	49,697
014 Civic Center	8,738	7,848		7,848	22,691
016 Medi Cal Outreach	9,183	4		4	9,187
038 Metro North	35,483	32,265	11,780	20,485	89,776
060 Rancho Park	43,466	38,199	6,377	31,822	100,476
089 Medi-Cal Mail-In Application Center	28,444	12		12	28,456
092 Hawthorne Medi-Cal District	143,374	8	2	6	143,384
180 Medi-Cal LTC & Hospital Cert	38,357	1		1	38,358
Division II	369,529	134,779	25,992	108,787	580,308
005 Belvedere	108,328	56,852	5,635	51,217	176,125
006 Cudahy	56,621	38,985	7,936	31,049	111,090
013 Metro Family	63,966	36,690	9,474	27,216	122,574
015 Metro East Main Office	37,309	49,191	13,454	35,737	122,768
017 Florence	51,225	38,766	8,345	30,421	109,540
040 Norwalk	66,247	40,170	8,324	31,846	122,207
070 Metro Special	72,233	62,233	19	62,214	147,645
Division III	455,929	322,887	53,187	269,700	911,949
007 South Special		25,053		25,053	41,419
008 Southwest Special	83,123	51,820	24	51,796	147,544
026 Compton	74,733	54,272	11,716	42,556	153,533
027 South Central	29,910	35,824	6,849	28,975	86,091
031 South Family	65,057	52,404	11,453	40,951	142,069
062 Paramount	45,196	28,762	6,053	22,709	86,223
083 Southwest Family	25,265	41,071	15,254	25,817	97,838
Division IV	323,284	289,206	51,349	237,857	754,717
004 El Monte	122,214	44,036	8,045	35,991	182,505
020 San Gabriel Valley	57,949	42,330	5,354	36,976	117,348
036 Pomona	90,542	57,775	10,838	46,937	172,651
Division V GAIN Regions	270,705	144,141	24,237	119,904	472,504
Eligibility Systems Division	1,115				1,115
DPSS Total****	1,848,513	1,177,740	206,707	971,033	3,744,884
Department of Health Services	1,007				1,007
Department of Children and Family Services	20,860				20,860
Unknown					8
Grand Total****	1,870,380	1,177,740	206,707	971,033	3,766,759

* Numbers for Main Districts include both Main and Branch offices.

** The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

*** This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

**** DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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In-Home Supportive Services Caseload by Office

December 2013

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,505	64
074 IHSS Ops II El Monte	32,725	114
East Region	45,230	178
047 IHSS Ops III Metro IHSS	32,223	143
075 IHSS Ops III - Rancho Park	9,926	55
Metro West Region	42,149	198
001 IHSS Ops I Chatsworth	32,203	137
035 IHSS Ops I - Lancaster	7,553	62
073 IHSS Ops I - Burbank	24,862	91
North Region	64,618	290
077 IHSS Ops IV Hawthorne	36,344	174
South Region	36,344	174
UNKNOWN UNKNOWN	8	0
WN UNKNOWN	8	0
Total	188,341	840
Total	8	0

* Each IHSS consumer represents a separate case or Assistance Unit.



Application Processing Summary

December 2013

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
Received*	11,262	17,719	126	297	33,992	44,859	4,323	112,578
Processed:								
Approvals	6,177	8,946	132	63	59,528	25,213	2,185	102,244
Non-Approvals	5,672	9,799	35	85	18,393	20,392	2,645	57,021
Total Processed (from current and prior months)	11,849	18,745	167	148	77,921	45,605	4,830	159,265
Approval Rate** (Approvals / Total Processed)	52.1%	47.7%	79.0%	42.6%	76.4%	55.3%	45.2%	64.2%

Comparison with Prior Month

Application Received								
This Month	11,262	17,719	126	297	33,992	44,859	4,323	112,578
Last Month	11,096	16,632	167	294	26,422	43,677	4,363	102,651
Percent Change	1.5%	6.5%	-24.6%	1.0%	28.7%	2.7%	-0.9%	9.7%
Total Processed								
This Month	11,849	18,745	167	148	77,921	45,605	4,830	159,265
Last Month	11,941	16,956	128	249	37,167	46,156	4,240	116,837
Percent Change	-0.8%	10.6%	30.5%	-40.6%	109.7%	-1.2%	13.9%	36.3%
Approval Rate								
This Month	52.1%	47.7%	79.0%	42.6%	76.4%	55.3%	45.2%	64.2%
Last Month	52.4%	47.8%	73.4%	40.2%	67.6%	57.0%	49.6%	58.3%
Percent Change	-0.5%	-0.1%	7.6%	6.0%	13.1%	-3.0%	-8.7%	10.2%

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

** Total approvals are divided by total disposed.



CalWORKs Application Processing by District

December 2013

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	441	63	35	146	244	227	471	98.51	1.49
003 Pasadena	212	5	14	60	79	142	221	88.69	11.31
011 East Valley Main District	758	45	90	300	437	406	843	99.29	0.71
034 Lancaster Main District	929	50	86	311	449	466	915	99.34	0.66
082 West Valley District	615	37	59	160	256	391	647	98.76	1.24
Division I	2,955	200	284	977	1,465	1,632	3,097	98.32	1.68
012 Exposition Park	373	15	51	159	225	170	395	97.97	2.03
016 Medi Cal Outreach						1	1	100.00	0.00
038 Metro North	457	30	82	180	292	203	495	99.80	0.20
060 Rancho Park and West Los Angeles	370	17	27	128	173	212	385	96.88	3.12
089 Medi-Cal Mail-In Application Center	1					1	1	100.00	0.00
092 Hawthorne Medi-Cal District						3	3	100.00	0.00
180 Medi-Cal LTC & Hospital Cert	5								
Division II	1,206	62	160	467	690	590	1,280	98.36	1.64
005 Belvedere	419	14	44	146	204	238	442	94.80	5.20
006 Cudahy	377	18	62	172	252	170	422	98.82	1.18
013 Metro Family	521	19	106	204	329	244	573	98.08	1.92
015 Metro East	554	31	98	220	350	280	630	95.40	4.60
017 Florence	350	13	57	128	198	159	357	98.04	1.96
040 Norwalk	488	31	42	182	255	275	530	97.17	2.83
070 Metro Special						3	3	100.00	0.00
Division III	2,709	126	409	1,052	1,588	1,369	2,957	96.96	3.04
007 South Special	2					2	2	100.00	0.00
008 Southwest Special	1					1	1	100.00	0.00
026 Compton	611	30	64	266	361	303	664	97.14	2.86
027 South Central	324	13	62	134	209	120	329	97.26	2.74
031 South Family	739	27	91	261	379	332	711	94.51	5.49
062 Paramount	402	19	38	166	223	229	452	97.35	2.65
083 Southwest Family	843	33	85	340	459	372	831	96.27	3.73
Division IV	2,922	122	340	1,167	1,631	1,359	2,990	96.32	3.68
004 El Monte	486	21	40	165	226	201	427	97.19	2.81
020 San Gabriel Valley	351	19	41	118	178	186	364	97.80	2.20
036 Pomona	629	38	73	284	399	333	732	95.49	4.51

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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CalWORKs Application Processing by District

December 2013

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
Medi-Cal Operations Division	1,466	78	154	567	803	720	1,523	96.52	3.48
018 DHS USC Medical Center	4					2	2	100.00	0.00
Department of Health Services	4					2	2	100.00	0.00
Total	11,262	588	1,347	4,230	6,177	5,672	11,849	97.25	2.75

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



General Relief Application Processing by District

December 2013

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	706	358	374	732	98.36	1.37	0.14	0.14
003 Pasadena	1,777	669	1,156	1,825	95.18	4.33	0.11	0.38
011 East Valley Main District			2	2	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,294	678	812	1,490	97.45	2.01	0.20	0.34
Division I	3,777	1,705	2,344	4,049	96.59	2.94	0.15	0.32
010 Wilshire	1,005	563	525	1,088	97.15	1.19	0.64	1.01
014 Civic Center	865	475	354	829	92.76	4.22	1.93	1.09
060 Rancho Park and West Los Angeles	1,311	558	753	1,311	97.79	1.45	0.08	0.69
Division II	3,181	1,596	1,632	3,228	96.28	2.08	0.74	0.90
015 Metro East	1,425	744	815	1,559	95.64	3.78	0.26	0.32
070 Metro Special	1,885	1,163	902	2,065	94.87	4.26	0.53	0.34
Division III	3,310	1,907	1,717	3,624	95.20	4.06	0.41	0.33
007 South Special	2,612	1,485	1,372	2,857	95.97	2.91	0.56	0.56
008 Southwest Special	1,847	968	1,065	2,033	83.92	11.17	2.51	2.41
027 South Central	774	340	379	719	95.83	2.64	1.25	0.28
031 South Family			4	4	100.00	0.00	0.00	0.00
Division IV	5,233	2,793	2,820	5,613	91.59	5.86	1.35	1.19
020 San Gabriel Valley	1,376	606	756	1,362	96.33	2.94	0.59	0.15
036 Pomona	842	339	530	869	93.90	4.83	1.04	0.23
Medi-Cal Operations Division	2,218	945	1,286	2,231	95.38	3.68	0.76	0.18
Total	17,719	8,946	9,799	18,745	94.63	3.97	0.74	0.67

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Refugee Application Processing by District December 2013

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	67	99	7	106	100.00	0.00
Division I	67	99	7	106	100.00	0.00
038 Metro North	20	18	8	26	100.00	0.00
Division II	20	18	8	26	100.00	0.00
007 South Special	1		1	1	100.00	0.00
008 Southwest Special	1		1	1	0.00	100.00
031 South Family	6	4	2	6	100.00	0.00
083 Southwest Family	7	2	4	6	100.00	0.00
Division IV	15	6	8	14	92.86	7.14
020 San Gabriel Valley	24	9	12	21	100.00	0.00
Medi-Cal Operations Division	24	9	12	21	100.00	0.00
Total	126	132	35	167	99.40	0.60

* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



Medical Assistance Only Application Processing December 2013

Processing Time ****

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	1,449	5,919	1,937	7,856	8.44	91.56	53.66	46.34
003 Pasadena	599	1,286	386	1,672	32.74	67.26	75.00	25.00
011 East Valley Main District	1,385	2,031	559	2,590	41.96	58.04	65.12	34.88
034 Lancaster Main District	854	1,324	405	1,729	45.40	54.60	58.33	41.67
082 West Valley District	1,506	3,846	816	4,662	29.21	70.79	58.14	41.86
Division I	5,793	14,406	4,103	18,509	24.00	76.00	60.48	39.52
010 Wilshire	1,340	2,892	686	3,578	30.99	69.01	68.42	31.58
012 Exposition Park	53	40	26	66	95.45	4.55	0	0
014 Civic Center	103	207	68	275	34.72	65.28	62.50	37.50
016 Medi Cal Outreach	5,138	3,843	768	4,611	92.33	7.67	51.61	48.39
038 Metro North	37	40	22	62	95.00	5.00	50.00	50.00
060 Rancho Park and West Los Angeles	1,179	1,240	588	1,828	45.28	54.72	75.00	25.00
089 Medi-Cal Mail-In Application Center	6,215	2,629	3,255	5,884	86.10	13.90	43.38	56.62
092 Hawthorne Medi-Cal District	80	56	23	79	33.33	66.67	85.71	14.29
180 Medi-Cal LTC & Hospital Cert	1,596	599	1,120	1,719	68.27	31.73	64.58	35.42
Division II	15,741	11,546	6,556	18,102	69.88	30.12	57.16	42.84
005 Belvedere	980	3,105	741	3,846	20.52	79.48	70.00	30.00
006 Cudahy	637	2,218	318	2,536	20.35	79.65	61.11	38.89
013 Metro Family	123	774	160	934	15.39	84.61	100.00	0.00
015 Metro East	249	210	108	318	78.98	21.02	75.00	25.00
017 Florence	387	434	195	629	56.96	43.04	44.44	55.56
040 Norwalk	1,096	3,388	631	4,019	21.31	78.69	51.35	48.65
070 Metro Special	1,196	2,406	794	3,200	30.16	69.84	58.18	41.82
Division III	4,668	12,535	2,947	15,482	25.07	74.93	60.24	39.76
008 Southwest Special	1,102	2,913	561	3,474	23.85	76.15	64.00	36.00
026 Compton	747	1,707	453	2,160	34.22	65.78	82.35	17.65
027 South Central	259	283	140	423	58.03	41.97	60.00	40.00
031 South Family	990	1,407	572	1,979	31.98	68.02	76.00	24.00
062 Paramount	593	1,439	324	1,763	32.18	67.82	88.89	11.11
083 Southwest Family	80	192	40	232	37.28	62.72	100.00	0.00
Division IV	3,771	7,941	2,090	10,031	30.93	69.07	74.70	25.30
004 El Monte	1,047	7,809	1,149	8,958	7.64	92.36	60.00	40.00
020 San Gabriel Valley	772	280	328	608	81.79	18.21	40.00	60.00
036 Pomona	1,377	4,566	1,016	5,582	15.92	84.08	42.59	57.41
Medi-Cal Operations Division	3,196	12,655	2,493	15,148	13.59	86.41	47.37	52.63
DPSS Total	33,169	59,083	18,189	77,272	33.66	66.34	58.31	41.69
Department of Health Services	700	338	200	538	40.39	59.61	23.84	76.16
Department of Children and Family Services	120	107	4	111	95.45	4.55	100.00	0.00
Unknown	3	0	0	0	0	0	0	0
Grand Total	33,992	59,528	18,393	77,921	33.77	66.23	51.90	48.10

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** Of the **77,921** applications processed during the month, **76,392** were regular and **1,529** were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

**** Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns

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CalFresh Application Processing by District

December 2013

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,014	231	967	1,198	130	839	969	2,167	95.29	80.29	82.79
003 Pasadena	2,498	62	1,159	1,221	76	1,260	1,336	2,557	78.26	97.93	96.87
011 East Valley Main District	1,987	298	989	1,287	190	505	695	1,982	97.75	95.52	96.06
034 Lancaster Main District	2,893	348	1,189	1,537	247	1,175	1,422	2,959	99.33	97.93	98.21
082 West Valley District	1,812	171	905	1,076	200	589	789	1,865	95.15	94.11	94.32
Division I	11,204	1,110	5,209	6,319	843	4,368	5,211	11,530	95.90	93.63	94.02
010 Wilshire	2,186		1,180	1,180	1	1,030	1,031	2,211	0.00	97.96	97.92
012 Exposition Park	375	152	81	233	100	39	139	372	95.24	95.83	95.43
014 Civic Center	980		444	444		535	535	979		94.89	94.89
016 Medi Cal Outreach	7		3	3	1	1	2	5	100.00	25.00	40.00
038 Metro North	373	165	74	239	100	32	132	371	99.25	95.28	98.11
060 Rancho Park and West Los Angeles	2,459	129	1,122	1,251	89	988	1,077	2,328	92.20	93.84	93.69
089 Medi-Cal Mail-In Application Center					1	2	3	3	100.00	50.00	66.67
092 Hawthorne Medi-Cal District					2	1	3	3	100.00	100.00	100.00
180 Medi-Cal LTC & Hospital Cert	4										
Division II	6,384	446	2,904	3,350	294	2,628	2,922	6,272	95.68	95.68	95.68
005 Belvedere	1,209	130	678	808	82	371	453	1,261	95.28	93.80	94.05
006 Cudahy	809	139	431	570	53	233	286	856	98.96	95.18	96.03
013 Metro Family	426	184	145	329	64	51	115	444	90.73	88.78	89.86
015 Metro East	2,249	259	1,075	1,334	169	884	1,053	2,387	85.51	87.80	87.39
017 Florence	708	143	312	455	79	166	245	700	95.95	94.35	94.86
040 Norwalk	1,208	189	480	669	130	393	523	1,192	73.67	88.66	84.65
070 Metro Special	3,333		1,825	1,825	1	1,606	1,607	3,432	100.00	96.04	96.04
Division III	9,942	1,044	4,946	5,990	578	3,704	4,282	10,272	88.29	92.83	92.11
007 South Special	2,676		1,317	1,317	2	1,397	1,399	2,716	100.00	97.02	97.02
008 Southwest Special	3,214		1,811	1,811	1	1,534	1,535	3,346	100.00	90.64	90.65
026 Compton	1,205	256	497	753	130	398	528	1,281	98.96	95.64	96.64
027 South Central	1,314	115	617	732	56	559	615	1,347	94.74	96.00	95.84
031 South Family	1,640	276	652	928	178	423	601	1,529	94.05	91.63	92.35
062 Paramount	770	124	336	460	117	224	341	801	97.10	95.71	96.13
083 Southwest Family	785	279	196	475	200	74	274	749	91.65	73.70	85.18
Division IV	11,604	1,050	5,426	6,476	684	4,609	5,293	11,769	94.98	93.37	93.61
004 El Monte	1,142	149	506	655	63	341	404	1,059	80.19	89.73	87.82
020 San Gabriel Valley	2,194	165	937	1,102	76	1,054	1,130	2,232	95.44	86.74	87.68
036 Pomona	2,382	274	1,047	1,321	203	943	1,146	2,467	82.60	84.42	84.07
Medi-Cal Operations Division	5,718	588	2,490	3,078	342	2,338	2,680	5,758	85.38	86.31	86.16
018 DHS USC Medical Center	7				1	3	4	4	100.00	100.00	100.00
Department of Health Services	7				1	3	4	4	100.00	100.00	100.00
Total	44,859	4,238	20,975	25,213	2,742	17,650	20,392	45,605	92.48	92.76	92.72

* Numbers for Main Districts include both Main and Branch offices.

** Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

*** All members of the CalFresh household received CalWORKs assistance during the month.

**** None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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In-Home Supportive Services Application Processing by Office December 2013

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	355	194	168	362
074 IHSS Ops II El Monte	506	351	282	633
East Region	861	545	450	995
047 IHSS Ops III Metro IHSS	786	395	294	689
075 IHSS Ops III - La Cienega	385	128	244	372
Metro West Region	1,171	523	538	1,061
001 IHSS Ops I Chatsworth	689	336	367	703
035 IHSS Ops I - Lancaster	317	114	242	356
073 IHSS Ops I - Burbank	260	216	104	320
North Region	1,266	666	713	1,379
077 IHSS Ops IV Hawthorne	1,025	451	944	1,395
South Region	1,025	451	944	1,395
Total	4,323	2,185	2,645	4,830

* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



Cash Aid Programs Terminations by District December 2013

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	267	57	47	163	529	293	236	62	
003 Pasadena, San Fernando	110	10	27	73	1,106	663	443		
011 East Valley, Santa Clarita	430	59	105	266					
034 Lancaster Main District	587	92	84	411	857	583	274		
082 West Valley	379	62	77	240					
Division I	1,773	280	340	1,153	2,492	1,539	953	62	
010 Wilshire					825	518	307		188
012 Exposition Park	343	26	51	266					
014 Civic Center					796	330	466		
038 Metro North	385	39	124	222				21	
060 Rancho Park	258	33	36	189	969	567	402		
Division II	986	98	211	677	2,590	1,415	1,175	21	188
005 Belvedere	210	34	45	131					
006 Cudahy	326	47	73	206					
013 Metro Family	293	30	91	172					
015 Metro East Main Office	468	61	128	279	851	571	280		
017 Florence	421	44	170	207					
040 Norwalk	336	43	50	243					
070 Metro Special					1,803	978	825		
Division III	2,054	259	557	1,238	2,654	1,549	1,105		
007 South Special					2,310	1,573	737		
008 Southwest Special					1,722	1,018	704		
026 Compton	531	56	112	363					
027 South Central	350	38	68	244	492	327	165		
031 South Family	500	62	86	352				3	
062 Paramount	245	32	49	164					
083 Southwest Family	622	62	101	459				2	
Division IV	2,248	250	416	1,582	4,524	2,918	1,606	5	
004 El Monte	278	35	73	170					
020 San Gabriel Valley	214	24	48	142	828	525	303	10	
036 Pomona	460	66	88	306	473	291	182		
Division V GAIN Regions	952	125	209	618	1,301	816	485	10	
Total	8,013	1,012	1,733	5,268	13,561	8,237	5,324	98	188

* Numbers for these offices include both the Main and Branch offices.

** This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

*** All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

**** This category includes all other families not included in the first two.



Supplemental Programs Terminations by District December 2013

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	802	1,354	132	1,222	3,014
003 Pasadena, San Fernando	295	1,395	58	1,337	2,906
011 East Valley, Santa Clarita	721	1,517	264	1,253	2,668
034 Lancaster Main District	899	1,950	255	1,695	4,293
082 West Valley	1,228	1,820	227	1,593	3,427
Division I	3,945	8,036	936	7,100	16,308
010 Wilshire	536	1,275		1,275	2,824
012 Exposition Park	66	463	167	296	872
014 Civic Center	64	571		571	1,431
016 Medi Cal Outreach	741				741
038 Metro North	191	692	256	436	1,289
060 Rancho Park	442	1,756	131	1,625	3,425
089 Medi-Cal Mail-In Application Center	247				247
092 Hawthorne Medi-Cal District	1,318	1		1	1,319
180 Medi-Cal LTC & Hospital Cert	746				746
Division II	4,351	4,758	554	4,204	12,894
005 Belvedere	1,222	1,548	94	1,454	2,980
006 Cudahy	605	829	173	656	1,760
013 Metro Family	461	779	179	600	1,533
015 Metro East Main Office	269	1,401	272	1,129	2,989
017 Florence	461	901	242	659	1,783
040 Norwalk	741	1,037	181	856	2,114
070 Metro Special	826	2,399		2,399	5,028
Division III	4,585	8,894	1,141	7,753	18,187
007 South Special		1,974		1,974	4,284
008 Southwest Special	873	2,245		2,245	4,840
026 Compton	687	1,254	227	1,027	2,472
027 South Central	221	1,147	182	965	2,210
031 South Family	633	1,384	278	1,106	2,520
062 Paramount	398	647	127	520	1,290
083 Southwest Family	202	1,093	356	737	1,919
Division IV	3,014	9,744	1,170	8,574	19,535
004 El Monte	922	944	153	791	2,144
020 San Gabriel Valley	482	1,348	102	1,246	2,882
036 Pomona	849	1,814	224	1,590	3,596
Division V GAIN Regions	2,253	4,106	479	3,627	8,622
DPSS Total**	18,148	35,538	4,280	31,258	76,386
Department of Health Services	18				18
Department of Children and Family Services	68				68
Grand Total**	18,234	35,538	4,280	31,258	76,472

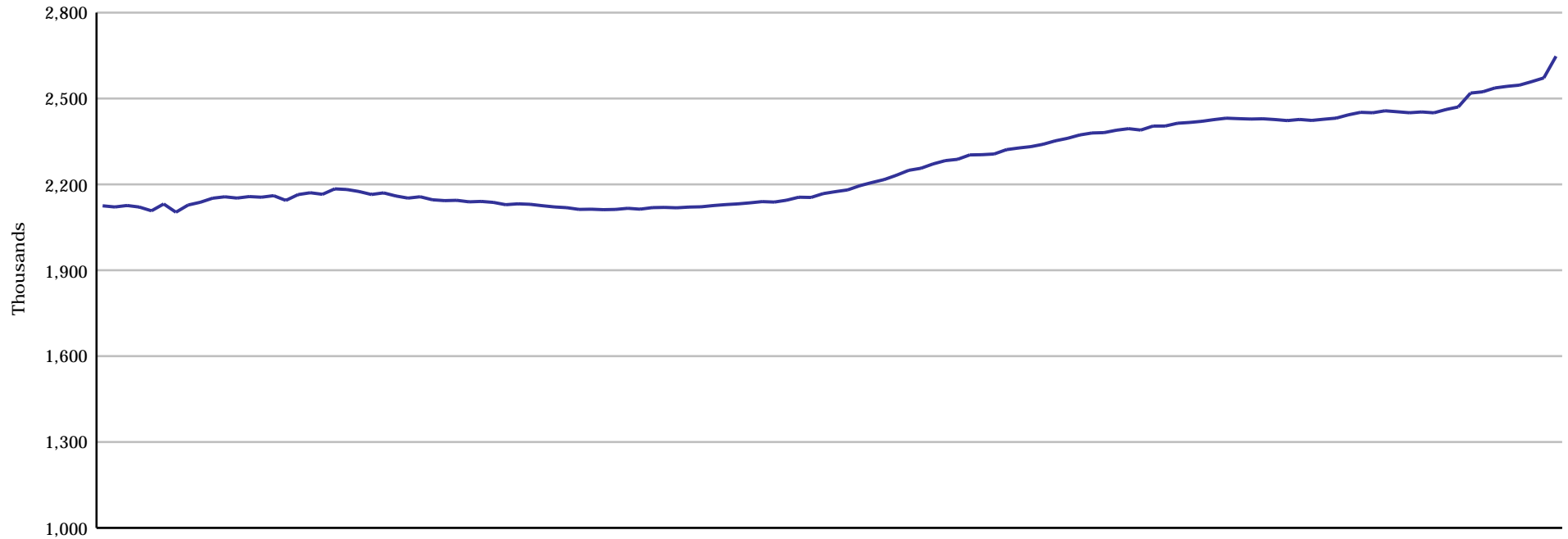
* Numbers for Main Districts include both Main and Branch offices.

** DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



Persons Aided - All Aids Combined

January 2004 to December 2013

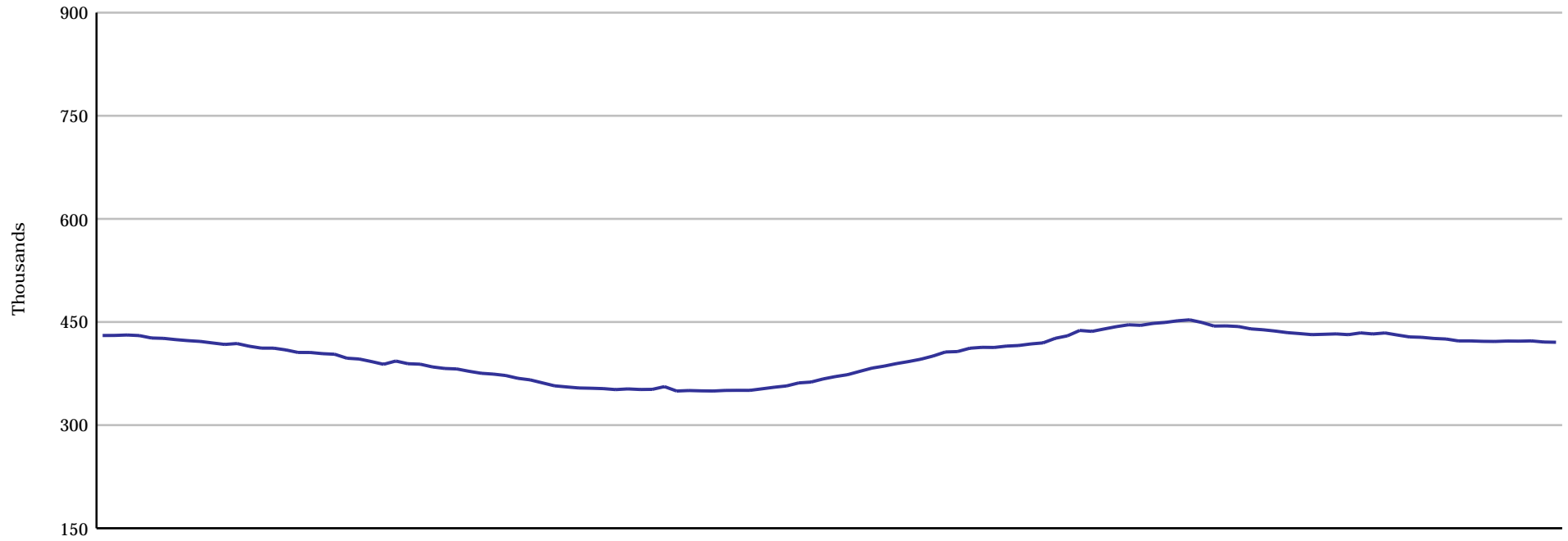


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501	2,453,083
February	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909	2,450,013
March	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841	2,461,628
April	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481	2,470,580
May	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,711	2,519,023
June	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	2,431,477	2,523,361
July	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	2,442,987	2,536,910
August	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	2,451,696	2,542,506
September	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	2,450,230	2,546,656
October	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	2,457,086	2,558,888
November	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	2,453,757	2,571,969
December	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	2,450,333	2,647,528



Persons Aided - CalWORKs

January 2004 to December 2013

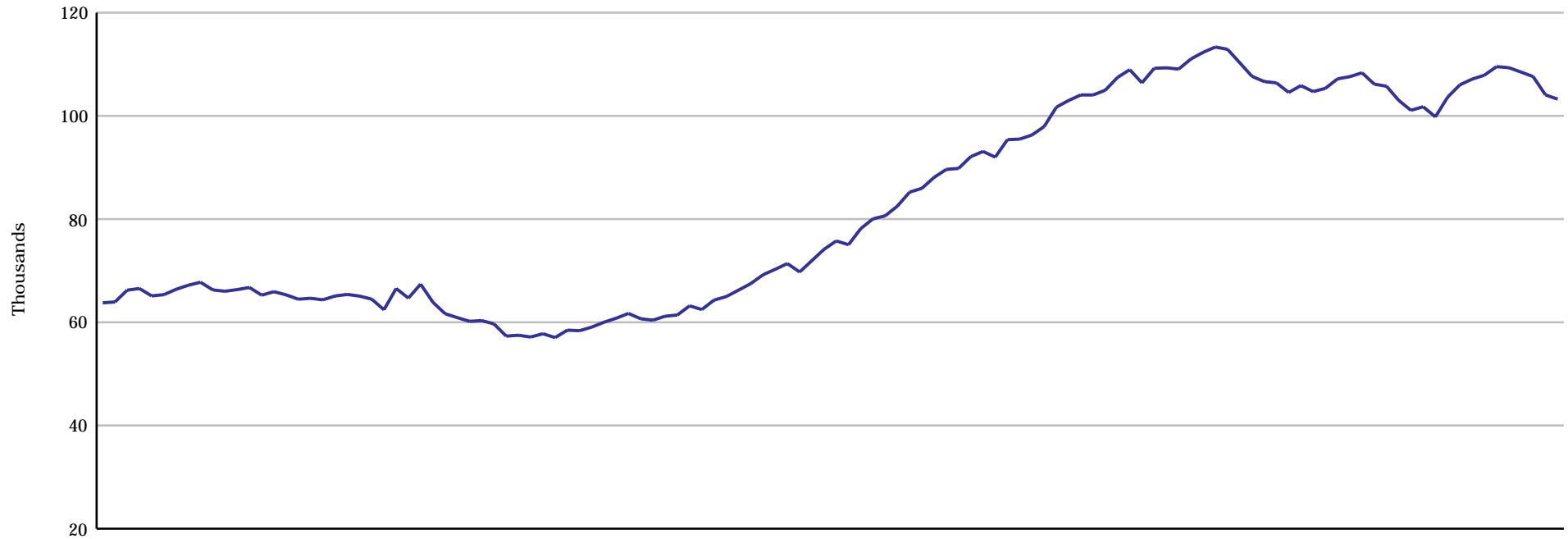


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846	427,728
February	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536	426,054
March	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157	425,255
April	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619	422,502
May	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,124	422,504
June	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164	432,684	421,889
July	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303	431,612	421,707
August	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096	434,159	422,294
September	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308	432,602	422,137
October	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415	434,071	422,511
November	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023	431,092	420,873
December	418,660	388,447	365,841	349,574	367,163	411,842	443,245	438,715	428,294	420,513



Persons Aided - General Relief

January 2004 to December 2013



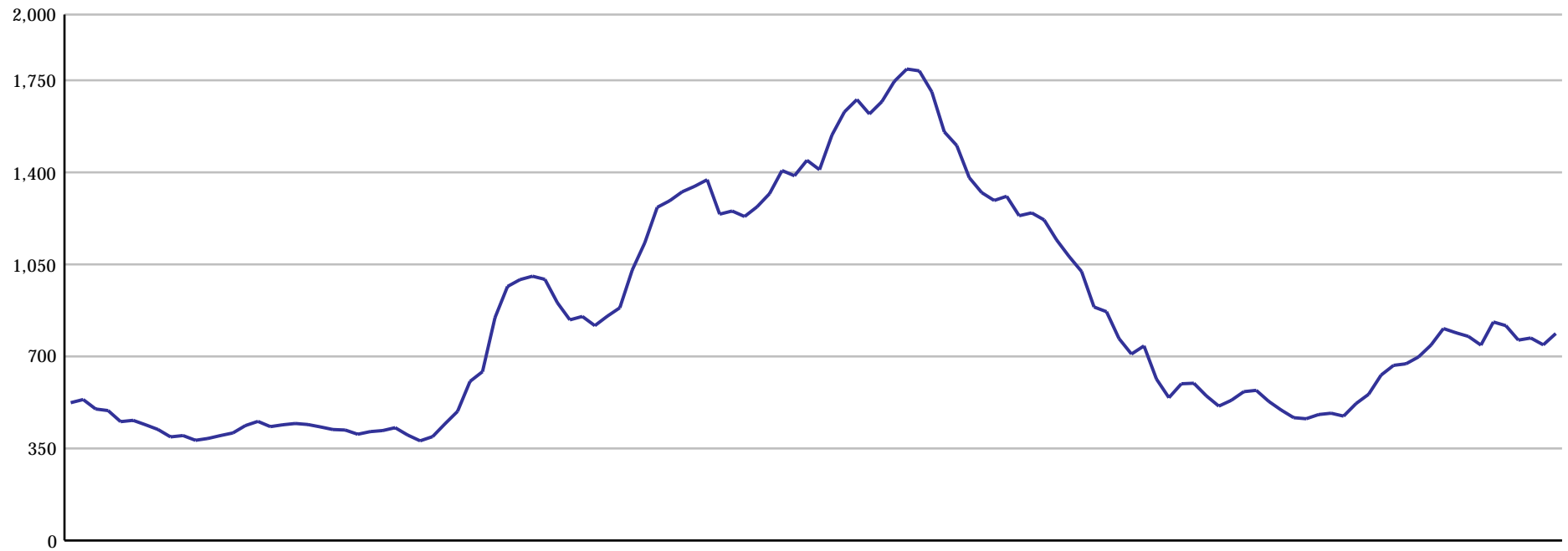
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395	101,771
February	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536	99,802
March	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869	103,623
April	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699	106,003
May	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329	107,118
June	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018	107,177	107,872
July	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308	107,593	109,536
August	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344	108,347	109,338
September	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898	106,145	108,494
October	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285	105,747	107,604
November	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656	103,006	104,070
December	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647	101,071	103,237

NOTE: Includes refugees on GR.



Persons Aided - Refugee

January 2004 to December 2013



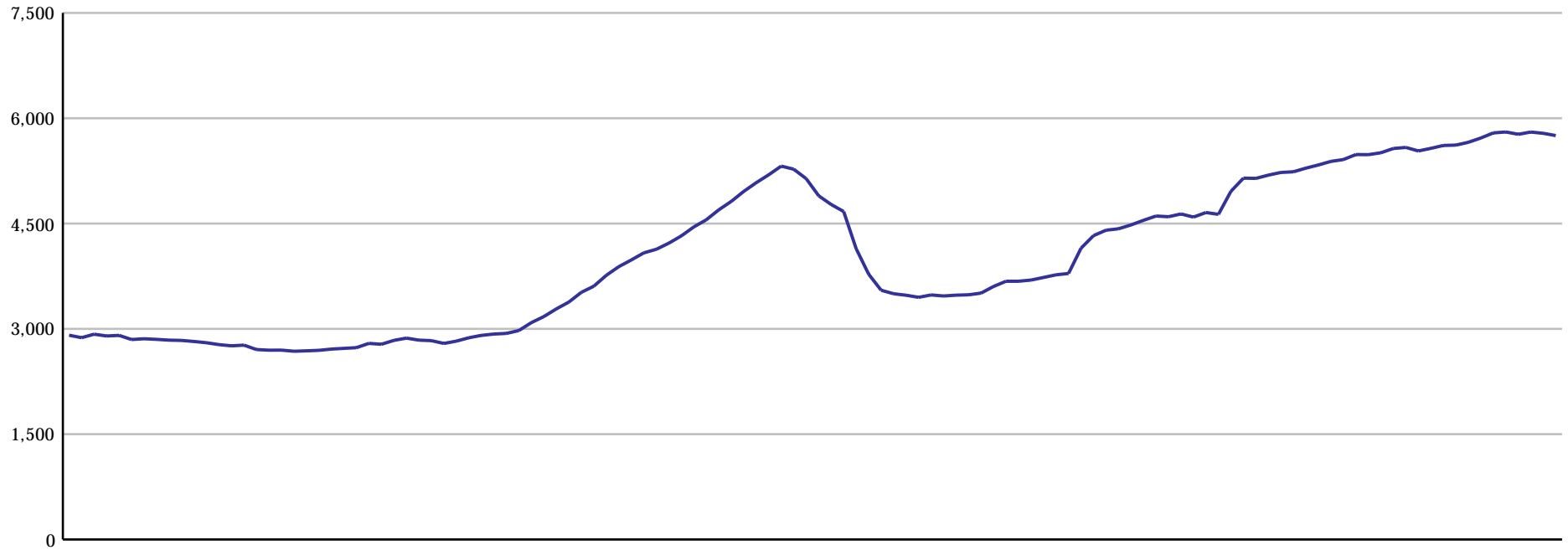
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	524	399	414	992	1,292	1,410	1,380	768	529	698
February	536	409	418	1,005	1,326	1,542	1,323	709	496	743
March	500	437	429	993	1,347	1,630	1,293	740	467	806
April	494	453	401	904	1,372	1,677	1,309	614	463	790
May	452	433	379	839	1,241	1,622	1,235	543	479	776
June	457	440	395	852	1,253	1,669	1,246	596	484	743
July	440	445	444	817	1,232	1,746	1,219	598	473	831
August	422	441	491	853	1,269	1,793	1,143	550	521	817
September	394	432	605	885	1,319	1,786	1,080	511	556	762
October	399	422	642	1,029	1,407	1,706	1,023	533	629	770
November	381	420	848	1,132	1,387	1,554	888	566	666	744
December	388	404	966	1,267	1,446	1,502	870	571	672	787

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



Persons Aided - CAPI*

January 2004 to December 2013



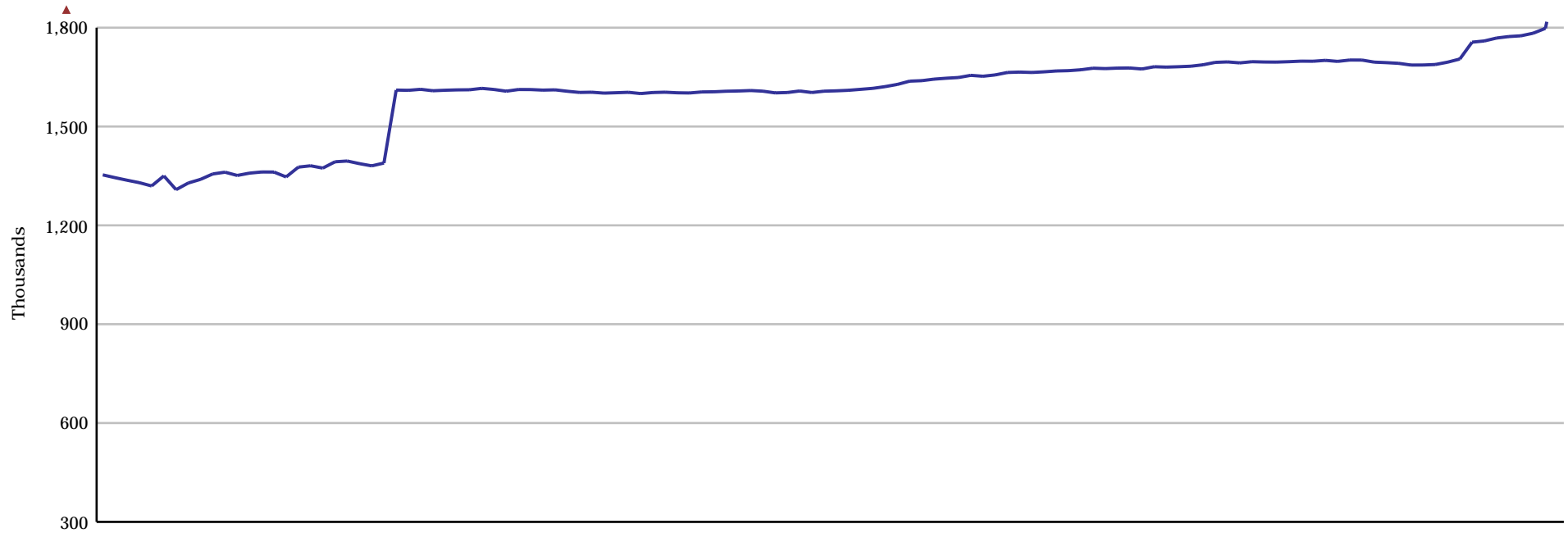
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190	5,534
February	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228	5,571
March	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237	5,612
April	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289	5,617
May	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334	5,657
June	2,848	2,697	2,832	3,520	4,815	3,550	3,695	4,637	5,385	5,718
July	2,859	2,681	2,792	3,607	4,957	3,500	3,732	4,592	5,411	5,791
August	2,850	2,687	2,825	3,763	5,082	3,479	3,770	4,657	5,483	5,804
September	2,839	2,694	2,873	3,886	5,194	3,449	3,789	4,631	5,481	5,771
October	2,835	2,712	2,907	3,981	5,318	3,483	4,149	4,959	5,508	5,803
November	2,820	2,722	2,926	4,082	5,274	3,468	4,328	5,147	5,569	5,785
December	2,802	2,732	2,935	4,133	5,140	3,480	4,405	5,143	5,584	5,753

*Cash Assistance Program for Immigrants



Persons Aided - Medical Assistance Only

January 2004 to December 2013

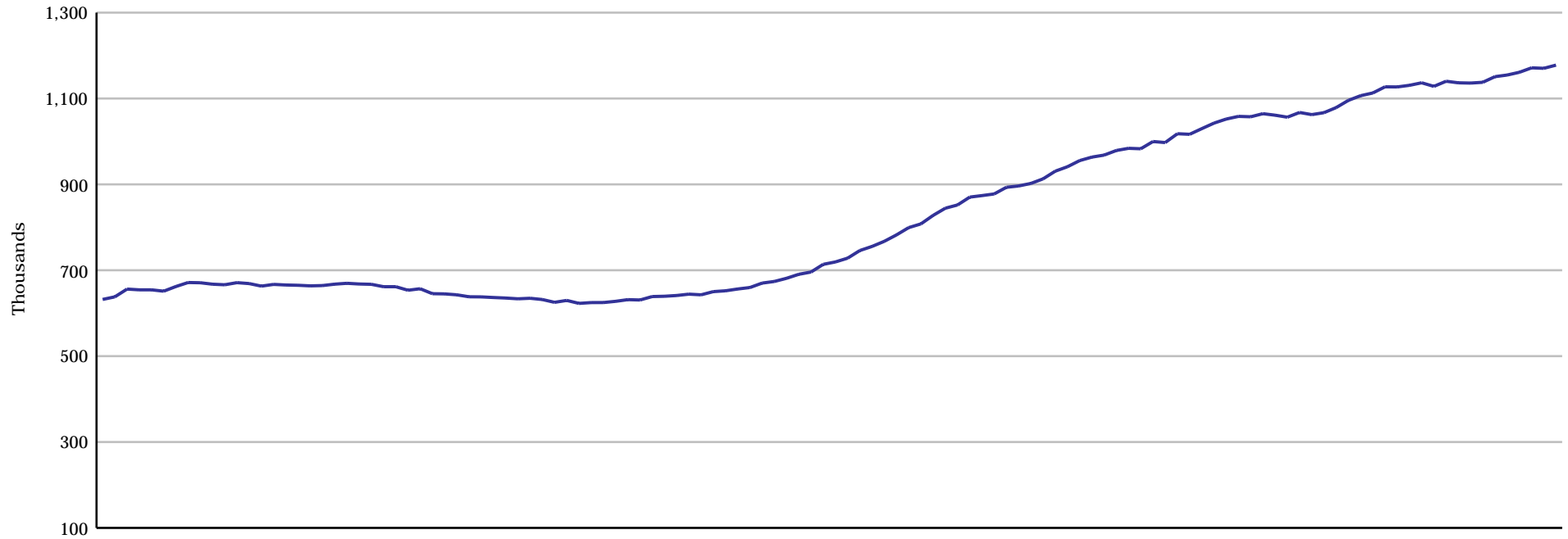


NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



Persons Aided - CalFresh

January 2004 to December 2013

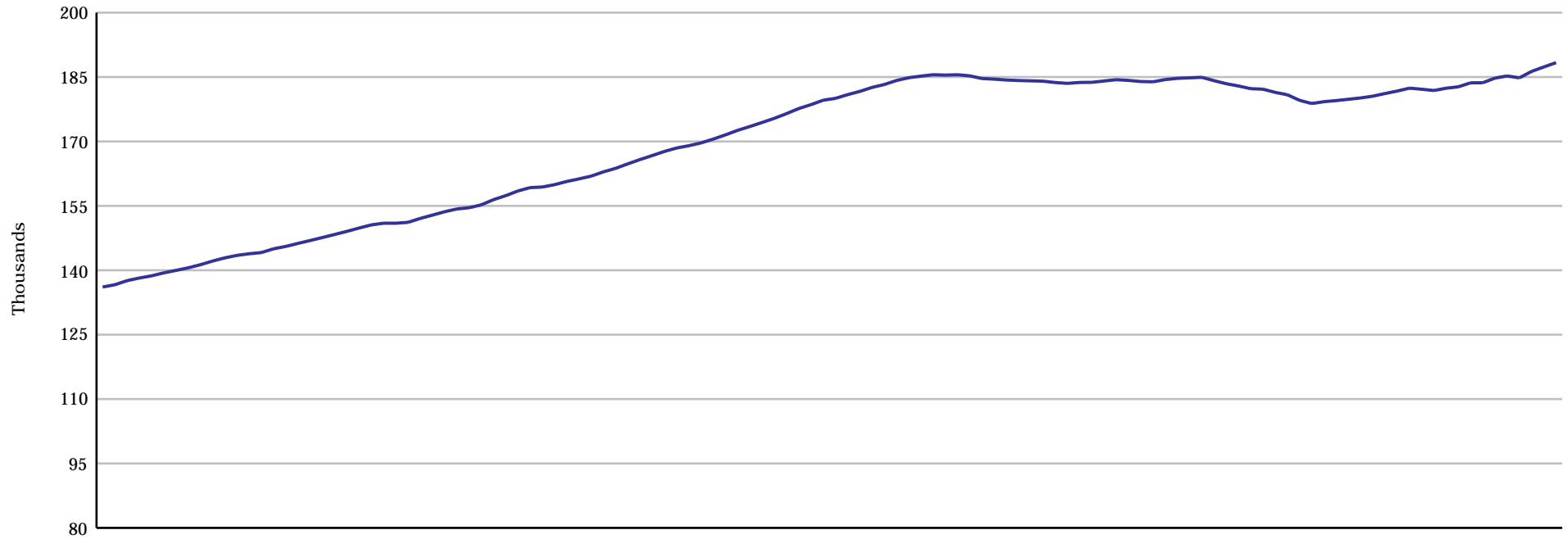


	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099	1,136,598
February	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530	1,128,269
March	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474	1,140,185
April	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493	1,136,567
May	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010	1,135,966
June	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	1,078,877	1,137,764
July	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	1,095,676	1,150,909
August	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	1,106,581	1,154,695
September	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	1,112,889	1,161,054
October	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	1,127,190	1,171,438
November	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	1,126,961	1,170,317
December	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	1,130,714	1,177,740



Persons Aided - IHSS*

January 2004 to December 2013



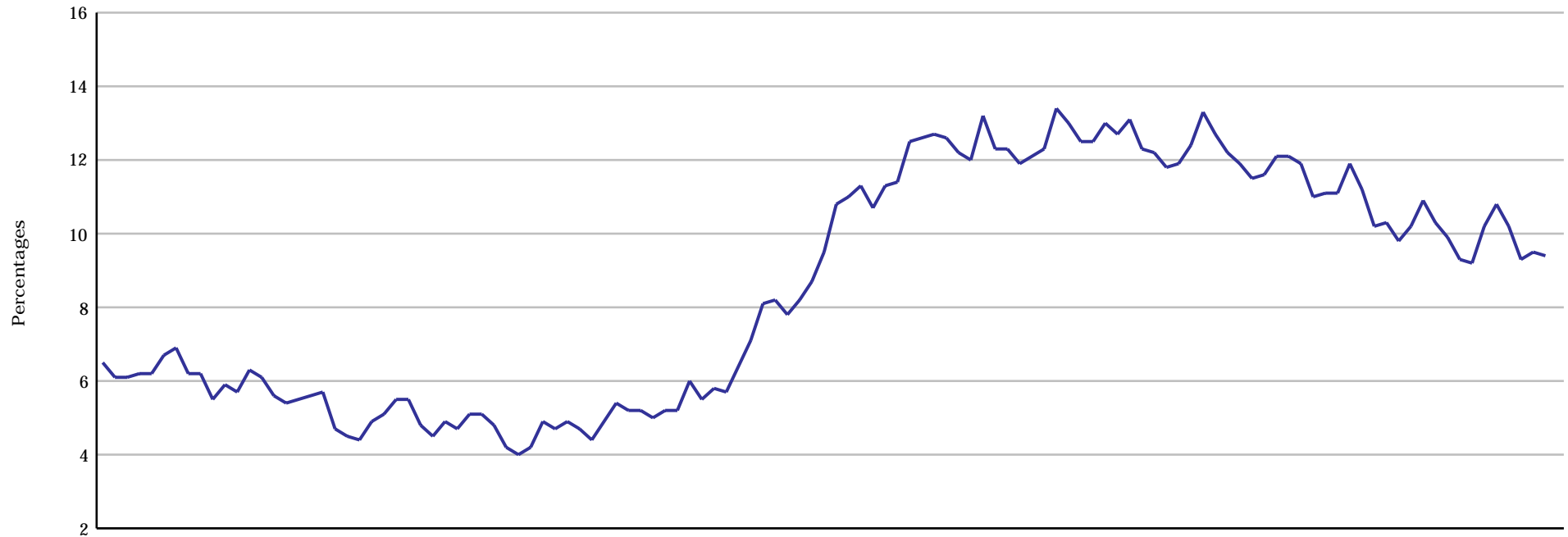
	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013
January	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431	182,165
February	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876	181,855
March	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577	182,400
April	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827	182,721
May	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,256	183,653
June	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815	179,513	183,674
July	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933	179,820	184,752
August	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153	180,130	185,258
September	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444	180,539	184,808
October	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917	181,162	186,315
November	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289	181,737	187,345
December	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181	182,414	188,349

*In-Home Supportive Services



Unemployment Rate - Los Angeles County

January 2004 to December 2013



NOTE: Data is not seasonally adjusted.

Glossary

Department of Public Social Services (DPSS) administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

California Work Opportunity and Responsibility to Kids (CalWORKs) provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

Cash Assistance Program to Immigrants (CAPI) provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

The Food Stamp Program helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

General Relief (GR) is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

In-Home Supportive Services (IHSS) enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

LEADER is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

Medical Assistance Only (MAO) provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.